

## Service Offering

## Service Description



Mobile Device Management Program

Review and document business and IT requirements. Develop and deploy a Mobile Device Management System. This includes deploying management infrastructure and software, enabling pilot Mobile Devices, and associated configuration options.



Management of Legacy Devices

Meet with business representatives. Analyze existing legacy Mobile Devices. Develop a Mobile Device management strategy. Integrate legacy device into a Mobile Device Management program. Insure that legacy devices and geographic locations are included in the process.



Mobile Device Management Training

Training specifically on your unique environment. A typical training would include a review of the Mobile Device environment and onsite class training. Class sizes can vary based on business need.



Mobile Device Provisioning

Create and deploy Mobile Device Management application packages. Newly deployed Mobile Devices would be included in the Mobile Device management program. Work effort will vary based on quantity of devices to deploy.



Mobile Device Management Suite Upgrade

As businesses require and/or technology dictates, upgrade versions of Mobile Device Management software. Scope will depend on quantity of existing device deployment.



Mobile Device Backup and Restore

Integrate Mobile Device Management backup process into existing Enterprise backup technology.



Mobile Device Disaster Recovery

Assist in recovery from catastrophic disaster. This would include an amount of system rebuild, and redeployment of Mobile Devices.